Carestream

DRX Accident Protection Plans

Protection. Confidence. Uptime.

SMART IMAGING SOLUTIONS

Plans For Your Peace of Mind.

CARESTREAM DRX Detectors are at the center of our DRX family of products. Their robust, wireless design works across your imaging equipment with tremendous ease and flexibility. As such, it's a valuable investment – one you count on for maximum productivity and quality patient care.

To protect this crucial asset from drops and other accidents, Carestream has developed DRX Accident Protection Plans. Three levels of protection let you choose the plan that's just right for your facility's needs.

Advantages At a Glance

- Predictable costs for efficient financial planning
- Confidence and peace of mind
- Convenient, one-call resolution
- Fast replacement for maximum uptime

A Great Way to Protect Against the Unexpected.

With both quality of care and productivity on the line, you can't afford interruptions, unplanned costs or delays due to accidents. While the DRX Detector is designed for durability and long life with normal use, mishaps do happen – and this is where Carestream DRX Accident Protection comes in.

CARESTREAM DRX Accident Protection is uniquely designed for any DRX Detector and can be added to your Warranty Coverage, Smart Care Complete or Smart Care Select Service Agreements. These plans can cover the full cost or dramatically offset expenses associated with replacement detectors should damage occur due to accident in the course of normal clinical use.

Three Plans – Three Options for Protection.

At Carestream, we understand that your operation and your needs are unique. That's why we offer a variety of ways to protect your investment. While all of our plans protect against damage caused by drops, glass breakage and cracks, and liquid infiltration – you can select the coverage that best suits your operational and budgetary profile.

Maximum Uptime.

Accident Protection can be purchased for any eligible detector covered by Warranty Coverage, Smart Care Complete or Smart Care Select Service Agreements. When an accident occurs, we will diagnose the issue and expedite a replacement detector to your facility through our global parts and service network. Our fast turnaround helps maximize equipment uptime and your ability to care for your patients.

Maintaining continuous accident coverage on your Carestream DRX Detector minimizes your risk and protects your important investment. Ensure continuous coverage and the lowest available annual fee by purchasing Accident Protection when you purchase the DRX Detector.

Comprehensive Plan is best for large facilities with many detectors, those with mobile detectors and those wishing to have a fixed annual cost.

Standard Deductible Plan is best for those that want to balance their up-front costs with those paid at the time an accident occurs.

Low Premium Plan is best for smaller facilities with in-room detectors that are well-controlled, with the assumption there will be infrequent accidents.

More Information:

To learn more about CARESTREAM DRX Accident Protection Plans, contact your local Carestream representative or authorized distributor.

	DRX DETECTOR COVERAGE		WARRANTY COVERAGE	SMART CARE COMPLETE	SMART CARE SELECT	COMPREHENSIVE PROTECTION PLAN	STANDARD DEDUCTIBLE PROTECTION PLAN	LOW PREMIUM PROTECTION PLAN
BASIC COVERAGE	100% Customer Satisfaction		●	●	●	●	●	●
	Remote	24/7 Phone support	●	●	●			
		Phone response (60 minutes)	●	●	●			
		Smart Link remote connectivity solution	●	●	●			
	CARESTREAM Genuine Repair Parts		●	●	●			
	On-site	On-site response	●	●				
		On-site repair labor and travel	●	●				
DETECTOR REPLACEMENT	Without Replacement Fee	Replacement for drops under 200g	●	●	●			
		Replacement for drops 200g or greater				●		
		Replacement for glass breakage or cracks				●		
		Replacement for liquid damage				●		
		Multi-detector discount				●		
	With Replacement Fee	Replacement for drops 200g or greater					●	●
		Replacement for glass breakage or cracks					●	●
		Replacement for liquid damage					●	●

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